

To receive a report on the appointed concessionaire at
Trackside and consider any actions and associated
expenditure

Report to: Services Committee

Date of Report: 23.09.26

Officer Writing the Report: Town Clerk

Officers Recommendations

To note the update report and that the appointment of a concessionaire will be presented at the next meeting of the Services Committee for ratification.

Please note; upon appointment, the Chair of the Services Committee will inform the wider Council by email.

Report Summary

The current concessionaire has submitted notice to cease trading from 31 October 2026. In response, the Town Council invited expressions of interest from individuals and organisations interested in operating the café and waiting room facility within Isambard House.

The Council received five expressions of interest and met with four prospective concessionaires, with one applicant unavailable to attend an interview. Of the applicants interviewed, one was based locally, with the remaining three operating from Liskeard and Plymouth.

All applications were submitted to a high standard and demonstrated a comprehensive understanding of the opportunity. Additional questions were raised and discussed by both parties during the interviews held on 23 September 2026.

The recruitment process has been successful in attracting a strong field of candidates; however, it has also been a thorough and time-intensive exercise.

The panel consider that further reflection is required on both the written applications and interview outcomes, together with any necessary follow-up discussions with prospective operators, before a recommendation can be made to the Services Committee for ratification.

Signature of Officer:

Town Clerk